



# City of Homer

[www.cityofhomer-ak.gov](http://www.cityofhomer-ak.gov)

Office of the City Manager

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Homer, Alaska 99603

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(p) 907-235-8121 x2222

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## Memorandum

TO: Mayor Zak and Homer City Council  
FROM: Katie Koester, City Manager  
DATE: January 3, 2018  
SUBJECT: January 8 City Manager Report

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### **Battle Creek Project**

The Battle Creek project is a 46 million dollar project to expand power generation capacity at Bradley Lake by diverting runoff from the Battle Glacier. The project is expected to begin this spring with completion in 2020. The Port of Homer is the most logical and cost effective way to handle the projects logistical needs and we expect to see increased traffic during all phases of construction.

### **Project Review of 2017 and what's ahead for 2018**

Public Works complied a year in review for projects completed in 2017 (attached). The list includes the budget and actual for the projects and recent equipment purchases. In the case of each project/purchase, the unspent funds lapse back into the account they were appropriated from. For example, the used steamer truck purchased in 2013 came in \$14,569 under budget. These funds then stay in the Public Works Fleet Reserve. Overall, the record demonstrates a track record of responsible project management. The write up also includes anticipated projects for 2018.

### **Governor's Budget**

On December 15<sup>th</sup> Governor Walker released his Draft 2019 budget. The direct impacts to Homer remain fairly status quo, detailed below. However, it is important to remember that this is just the proposed budget, the power of the purse is held with the Legislature. The budget – and proposed revenue stream – will undergo intense scrutiny in the coming months.

1. The City participates in Alaska Land Mobile Radio (ALMR), a state wide radio communications system. To encourage participation in ALMR the state pays a maintenance fee for the equipment on behalf of municipalities. In the past the State has threatened to not fund this and shift the cost to participating municipalities. For Homer, that could mean opting out of ALMR. In Governor Walker's budget, the State will continue to fund ALMR.
2. The City has a contract with DOT to provide winter maintenance to Pioneer Avenue (\$34,000). The City took over this responsibility years ago from the State as the businesses and residents demanded a higher level of service than DOT was able to provide (plowed sidewalks and removal of snow from the middle of the road, for example). The Governor's budget includes status quo funding for this contract.

3. Police Department. The Troopers have a contract with the City for occasional use of the Police station. This will remain in place in the proposed budget (\$36,000). The Department of Corrections has a contract with the City to house state prisoners in the Homer Jail. This contract was cut by 40% in 2015, but will remain status quo (\$424,000) in the proposed budget.
4. The City pays 22% of payroll for each employee in the Public Employees Retirement System (PERS). The State picks up anything over 22% per employee, as calculated by the actuaries. Some years this is a very high number, depending on the health of the fund and variables the actuaries use to determine the normal cost. Although the Governor's budget includes the full on behalf payment, in the past the Legislature has repeatedly threatened to increase the 22%. A 1% increase in PERS contribution rates represents approximately \$60,000 for the City of Homer operating budget.
5. State wide, Community Assistance (formerly Revenue Sharing) will drop by 1/3, or \$20 million state wide. This means the City of Homer would receive \$136,731 this year in comparison to \$205,118 in 2017. However, there has been talk of a the FY18 supplemental including a \$30 million boost to the fund, so this is one we should also be watching.

### **Customer Comment Cards**

The 4<sup>th</sup> quarter report for customer feedback comment cards is included in your packet. In summary, Five compliments received – two to Public Works for road and trail work; three to the Library. Five cards held suggestions for improving City services; these were shared with appropriate Department and follow-up completed with each customer offering a suggestion.

### **Police Station Worksession**

An extended worksession (4-7) is scheduled for the police station project on January 29<sup>th</sup>. In order to prepare for the meeting and make sure it is a productive use of your time, I welcome any input you have on materials you would like to have available or any information that needs to be tracked down. I am hopeful that after the worksession legislation can be introduced at the February 12<sup>th</sup> Council meeting that confirms the direction the City Council would like to head in. Some talking points for the worksession pulled from previous Council discussion are listed below. Resolution 17-074(S)(A) directs existing police station project budget to be used to hire a local facilitator. I welcome any suggestions you have on facilitating the worksession.

1. Building location
2. Building cost
3. How to pay for it
4. Timing. Target date for construction?
4. Weather or not to maintain current design/build contract with Stantec

### **Kenai Peninsula Borough Comprehensive Plan Update**

The Kenai Peninsula Borough is soliciting public comment on their draft 2018 Comprehensive Plan until January 31, 2018. The Planning Director has participated in the process and the Planning Commission will review the document. To review the Public Review Draft and comment, visit <http://kpbcompplan.com/>

### **Quiet Creek Park Subdivision (Phase I)**

Councilmembers have asked for an update on the proposed Quit Creek Park Subdivision. Public works provided the December 2017 update below.

The Developer has executed a Construction Agreement that sets the conditions under which the City will accept ownership of the road, drainage, water and sewer improvements (and non-City-owned utilities) constructed by the Developer to serve the subdivision. The plat cannot be recorded or lots sold until all subdivision improvements has been constructed and accepted by the City. Plans have been submitted, reviewed and commented on. Final plan submittal for Phase I will be made once ADEC approval to construct has been obtained. Attached is a map showing the three phases. The road connection to Mountain View Drive is anticipated to be completed during Phase II.

The plans currently provide for gravel roads, piped water and sewer mains meeting City standards, and drainage improvements (including storm water detention basins – sized to detain runoff from a 10 year storm). The developer is not required to pave the roads, but has indicated that his intention is to pave after all phases are complete. No sidewalks are included in the project.

The Developer has paid an inspection fee. The Developer has submitted and Public Works has approved a Flushing/Testing plan for the water line installation, a Work Schedule, a Quality Control Plan, and Public Works has reviewed the SWPPP Plan and Corps wetlands permits.

Public Works has reviewed submittals from the Contractor, East Road Services, for all materials and equipment being used and approval has been issued with a few exceptions. Public Works has issued a Conditional Notice to Proceed for the construction of the above referenced subdivision improvements that covers approval to order drainage culvert and water main pipe, complete clearing and grubbing, culvert installation, and initial road excavation. No construction of any road improvements or water and sewer improvements is authorized until plans receive final approval.

Public Works expects that construction of the creek crossing culverts will be completed over the next few month; followed by installation of water and sewer mains. Road construction will start in early spring 2018 with substantial completion mid-summer.

At full build-out, anticipated annual road and drainage maintenance costs are \$30,000. However, the increase in property tax revenue with full build out and occupancy should more than cover the anticipated expense.

Enc:

January Employee Anniversaries

Public Works 2017 Project Review

Resolution 17-074(S)(A)

APSC Stakeholder Academy Funding

4<sup>th</sup> Quarter Customer Comment Card Report





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## Memorandum

TO: Mayor Zak and City Council  
FROM: Katie Koester  
DATE: January 8, 2018  
SUBJECT: January Employee Anniversaries

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I would like to take the time to thank the following employees for the dedication, commitment and service they have provided the City and taxpayers of Homer over the years.

<b>Richard Gibson,</b>	<b>Public Works</b>	<b>18</b>	<b>Years</b>
<b>Teresa Sundmark,</b>	<b>Library</b>	<b>11</b>	<b>Years</b>
<b>Amy Gordon,</b>	<b>Library</b>	<b>11</b>	<b>Years</b>
<b>Tomasz Sulczynski,</b>	<b>IT</b>	<b>10</b>	<b>Years</b>
<b>Larry Baxter,</b>	<b>Police</b>	<b>9</b>	<b>Years</b>
<b>Andrea Browning</b>	<b>Admin</b>	<b>6</b>	<b>Years</b>
<b>Paul McBride</b>	<b>Public Works</b>	<b>6</b>	<b>Years</b>
<b>Burton Gregory,</b>	<b>Harbor</b>	<b>4</b>	<b>Years</b>
<b>Brody Jones,</b>	<b>Public Works</b>	<b>4</b>	<b>Years</b>
<b>Bobby Dash,</b>	<b>Dispatch</b>	<b>3</b>	<b>Years</b>
<b>Jona Focht,</b>	<b>Dispatch</b>	<b>3</b>	<b>Years</b>



**Below is a summary of major projects showing budget status. Also below is a summary of major equipment purchases completed over the last few years.**

**Projects Completed in 2017 – Budget vs. Actual Costs**

	<u>Budget</u>	<u>Actual</u>
Harbor High Mast LED Lighting Improvements	\$ 210,702	\$ 199,125
Eric Lane/Lilian Walli Subdivision Road and Sewer SAD	\$ 1,125,000	\$ 1,028,926
Fishing Hole Fish Cleaning Station	\$ 79,850	\$ 79,316
Soundview Avenue Sidewalk/Pedestrian Safety Improvements	\$ 675,616	\$ 598,364
Fire Hall Improvements	\$ 850,000	\$ 764,253
Storm Drain Improvements/Slip-lining Bunnell Avenue	\$ 494,000	\$ 492,927
Deep Water Dock Feasibility Study	\$ 1,717,095	\$ 1,658,771
Kachemak Drive Water and Sewer Extension (Phase III) SAD	\$ 2,006,639	\$ 1,041,720
Frisbee Court Paving SAD	\$ 282,693	\$ 173,639
New Police Station Conceptual Design	\$ 12,500	\$ 7,750
Mariner Park Signage/Beach Access Control Improvements	\$ 10,000	\$ 9,673
Sewer Treatment Plant Fencing/Drainage Improvements	\$ 16,000	\$ 11,800
Raw Water Pump Replacement	\$ 35,000	\$
Sewer Plant Control Computer Upgrade	\$ 47,790	\$ 47,790

**Equipment Purchased Recently**

2013 Used Steamer Truck	\$ 42,450	\$ 27,881
2013 Steamer Boiler	\$ 120,000	\$ 110,000
2013 Ford F550 Sander Truck	\$ 40,000	\$ 37,481
2015 Ford F550 Sander Truck	\$ 50,000	\$ 42,556
2015 Mac End Dump Truck	\$ 150,000	\$ 149,599
2015 Pelican Street Sweeper	\$ 200,000	\$ 190,579
2016 2 – Used Pickup Trucks	\$ 40,000	\$ 39,600

**Projects For 2018 (so far)**

Ramp 2 Restroom Replacement  
 HVAC Replacement Sewer Treatment Plant  
 New Police Station Design  
 Barge Mooring/Haul Out Facility Design  
 Greatland Street Extension Design and Construction  
 Inspection/Acceptance Quiet Creek Park Subdivision Improvements  
 Homer Harbor Cathodic Protection Project  
 Harbor Parking Lot Improvements  
 Harbormaster Building Emergency Back-up Generator  
 Fish Dock Water Pipe Delivery Replacement





**CITY OF HOMER  
HOMER, ALASKA**

Aderhold

**RESOLUTION 17-074(S)(A)**

A RESOLUTION OF THE HOMER CITY COUNCIL AUTHORIZING STANTEC ARCHITECTURE TO PREPARE A 10% CONCEPTUAL DESIGN INCLUDING A PRELIMINARY COST ESTIMATE FOR CONSTRUCTION OF A NEW POLICE STATION AND SCHEDULING A FACILITATED WORKSESSION WITH COUNCIL.

WHEREAS, Council created a Public Safety Building Review Committee (PSBRC) in January 2014; and

WHEREAS, The PSBRC selected a property at the corner of the Sterling Highway and Pioneer Avenue, commonly referred to as the HERC site, because it met the PSBRC's selection criteria (e.g., lot size, property ownership, and above the tsunami zone); and

WHEREAS, The proposed new fire department was separated from the public safety building project when it became apparent the cost was too steep to simultaneously build a new police and fire station; and

WHEREAS, Council supported a bonding request to construct a reduced size public safety campus with police station only that repurposed the HERC building as non-essential space to the voters at the general election in October 2016 in an amount not to exceed twelve million dollars; and

WHEREAS, Proposition #1 that would allow the City of Homer to incur debt and issue general obligation bonds in an amount not to exceed twelve million dollars (\$12,000,000) to finance the planning, design, and construction of a police station and related capital improvements was defeated by the voters at the October 4, 2016 regular election by 71 votes; and

WHEREAS, Council created the Police Station Building Task Force in February of 2017 to provide guidance on how to move forward on the police station including site selection, budget, operations and maintenance, and public private partnerships; and

39 WHEREAS, The Police Station Building Task Force presented recommendations to  
40 Council via Memorandum 17-082 on May 30, 2017; and  
41

42 WHEREAS, The Police Station Building Task Force recommended Heath Street and  
43 Grubstake Avenue (north of the post office) as the preferred site for a new police station; and  
44

45 WHEREAS, The Task Force further recommended two building options for  
46 consideration by Council: option 2A an approximately 8,400 square foot building with a not to  
47 exceed budget of \$6 million and option 2B a 13,900 square foot building with a not to exceed  
48 budget of \$9 million; and  
49

50 WHEREAS, The Council discussed the recommendations at length at the May 30 and  
51 June 12 meetings without being able to come to a consensus on cost or site for a new police  
52 station; and  
53

54 WHEREAS, Council expressed an interest in keeping the HERC site as an option for the  
55 location of a new police station; and  
56

57 WHEREAS, The HERC gym is currently used for Community Recreation including pickle  
58 ball, toddler play group, and Zumba, among other activities; and  
59

60 WHEREAS, The Parks, Arts, Recreation and Culture Needs Assessment in 2015  
61 concluded a that the most pressing recreational/cultural need in Homer was for a general-  
62 purpose gymnasium and multi-purpose space for dance, martial arts, performing arts, and  
63 community events; and  
64

65 WHEREAS, The Needs Assessment further concluded that while a long-term option for  
66 a cultural and reactional center is explored, the City should investigate ways to keep the HERC  
67 open to help meet indoor space needs; and  
68

69 WHEREAS, Investing in the HERC to increase the life span of the building and bring the  
70 downstairs up to fire code will allow expanded public use with greater occupancy capabilities  
71 than are currently allowed; and  
72

73 WHEREAS, Repurposing the HERC in a way that is useful to the police department while  
74 maintaining the gym access to the public fills two very important needs in the community; and  
75

76 WHEREAS, Currently the City spends \$40,000 - \$60,000 a year keeping the HERC in warm  
77 status. Repurposing the facility with improved energy efficiency, renovating the roof, and  
78 making it a useful facility will allow those operating dollars to be spent constructively on  
79 operating and maintaining a new police station; and  
80

81 WHEREAS, Stantec Architecture is the firm selected by the City Council in March of 2014  
82 to manage the design and construction for the public safety building under the General  
83 Contractor /Construction Manager model; and

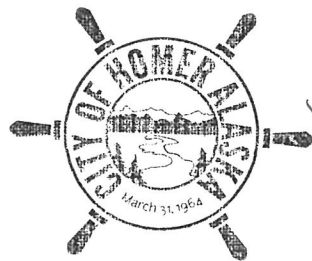
84  
85 WHEREAS, The Council has been working on meeting the need for a new police station  
86 for over 3 years and is still struggling with major variables such as site and cost; and

87  
88 WHEREAS, Given the importance of the project and the differing opinions, it would be  
89 useful to have a professional facilitator guide Council thorough an extended worksession  
90 evaluating the pros and cons of different options with the goal of coming to consensus on an  
91 option that can be brought to the public for their feedback.

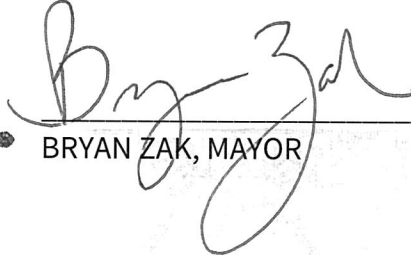
92  
93 NOW, THEREFORE, BE IT RESOLVED that the City Council of Homer, Alaska authorizes  
94 Stantec Architecture to prepare a 10% concept design for the new police station for  
95 consideration by Council for a 6 million dollar facility the corner of Heath Street and Grubstake  
96 Avenue.

97  
98 BE IT FURTHER RESOLVED that the City will contract with a local skilled facilitator to  
99 conduct an extended worksession scheduled after the general election in October to discuss  
100 the available options with the intent of gaining city council agreement on one site and building  
101 concept.

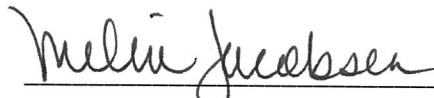
102 PASSED AND ADOPTED by the Homer City Council on this 14<sup>th</sup> day of August, 2017.



CITY OF HOMER

  
BRYAN ZAK, MAYOR

110 ATTEST:

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114 MELISSA JACOBSEN, MMC, CITY CLERK

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116  
117 Fiscal Note: Approximately \$12,500 for 10% preliminary design; \$2,000 for skilled local  
118 facilitator from Police Station Building Fund, account balance \$88,000





THE STATE  
of **ALASKA**  
GOVERNOR BILL WALKER

**Department of Public Safety**

ALASKA POLICE STANDARDS COUNCIL

PO Box 111200  
Juneau, Alaska 99811-1200  
Main: 907.465.4378  
Fax: 907.465.3263

DATE: December 14, 2017  
TO: Alaska Law Enforcement and Community Leaders  
FROM: Bob Griffiths, Executive Director, APSC *RCG*  
RE: Changes in Police Training Funding and Support

The purpose of this memo is to inform you of a new Alaska Police Standards Council (APSC) policy mandated by declining revenues, and provide you information for community and agency budget planning.

The Alaska Legislature created the APSC in 1972 to regulate and support criminal justice officers and training. The council adopted and maintains regulations regarding minimum qualifications for officers, law enforcement instructors, and training programs.

Until 1994, when the legislature created the Alaska Police Training Fund and adopted a Police Training Court Surcharge fee (surcharge) for traffic convictions, APSC was solely funded by annual general fund appropriations. In 1998 the legislature modified the statutes and added other infractions and criminal offenses to the surcharge funds assessed upon conviction. Shortly thereafter, the legislature chose to only appropriate funds from the Police Training Fund to operate and support APSC and its mission. Each year the legislature grants spending authority up to a specified limit, however, APSC can only spend funds that are collected that year through the police training court surcharge fees.

Over the past few years the amount of court surcharges assessed by the courts and the amount actually collected steadily declined; while legislative spending authority remained about the same. In fiscal year 2017, the police training court surcharge revenues collected hit a low not seen in the past fifteen years (\$982K) and is not expected to increase in the foreseeable future. As I am sure you can appreciate, managing an annual budget that is a moving target can be a challenge, particularly when you do not know your final revenue numbers until the end of the fiscal year.

In its most recent session, the legislature adopted a budget that cut \$200K in general funding for the Alaska Law Enforcement Academy and inserted legislative intent language in APSC's budget stating that; "It is the intent of the legislature that the Alaska Police Standards Council reduce the subsidy for non-state entities who send recruits to training programs."<sup>1</sup>

In July, the council adopted a budget to address the legislature's intent and the revenue shortfall. We took immediate steps to reduce expenditures: funding support for all in-service, investigative, and advanced officer training was eliminated; APSC sponsored basic municipal police officer training was limited to two officers per agency; and, agencies were advised that they would now be

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<sup>1</sup> Note that APSC does not fund basic training for any officers from state agencies.

responsible for all training costs for their officers' attendance to the municipal corrections officer and recertification/reciprocity academies. We communicated these changes to police chiefs on July 28<sup>th</sup> (a copy of this memo is attached for your reference).

On December 5, 2017, the Council adopted a policy intended to address inadequate funding to support academy training. The following is an introduction to this new training reimbursement policy.

1. Effective immediately; rather than APSC paying academies directly for each basic academy municipal attendee, police agencies must pay the initial cost of training directly to the academy.
2. In June of each year, municipal agencies will be reimbursed by APSC a pro-rated portion of available academy funds for their officers who successfully graduated from the ALET and/or CTC academies during that fiscal year.

These changes mean that in June of 2018, APSC will reimburse agencies a prorated portion of their costs to send officers through ALET 18-01<sup>2</sup>. In fiscal year 2019, APSC will reimburse agencies in June of 2019 a prorated portion of the costs for officers who successfully completed ALET 18-02 and 19-01 and the CTC session beginning in August 2018.

To give you an idea of what reimbursements could be; APSC has approximately \$80K remaining for this fiscal year to support academy attendees. Academies vary in enrollment but average between 15 to 20 municipal officers. Our entire academy training budget this year is projected to be \$400K (recall that we can only spend what we collect). It is likely that if revenues remain low, this number will reflect next year's academy budget as well.

For your agency budget planning, the following cost estimates may prove useful. Travel and per diem costs will vary by agency, but only municipal corrections officers will need a meal allowance, as the other academy costs include room and board.

<b>Academy</b>	<b>Cost Elements</b>	<b>Amount (FY18 #s)</b>
ALET/CTC	Tuition/Room & Board/Fees	\$10,400
	Travel & Per Diem	Varies
Recertification/Reciprocity	Instruction/Room & Board	\$2,700
	Travel & Per Diem (2 weeks)	Varies
Municipal Corrections	DOC Academy Training	\$0
	Travel, Housing, & Per Diem (3 weeks)	Varies

The council recognizes that this places a significant financial burden upon communities, and please know that their decision was not made lightly, nor without considerable consternation.

If your agency finds that you may need to postpone an officer's basic academy training, please refer to the "Getting police officers trained and certified" section of our *APSC User's Guidebook*<sup>3</sup>.

If you have questions or suggestions, please feel free to contact me.

<sup>2</sup> This is the only remaining academy for this fiscal year; ALET 17-02 has already been paid for by APSC.

<sup>3</sup> Quick Links section of <https://dps.alaska.gov/APSC/Home>



THE STATE  
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GOVERNOR BILL WALKER

**Department of Public Safety**

ALASKA POLICE STANDARDS COUNCIL

PO Box 111200  
Juneau, Alaska 99811-1200  
Main: 907.465.4378  
Fax: 907.465.3263

Date: July 28, 2017

To: All Alaska Police Chiefs and Commanders

From: Bob Griffiths, APSC Executive Director *RCG*

RE: Police Training

We can all agree that Alaska's recession has dealt every state and local agency a serious blow. You may have thought APSC's funding, which originates from surcharge fees assessed to traffic citations and criminal cases, would be immune to this recession; you would be wrong. In spite of relatively stable enforcement efforts over the past four years, new surcharge revenues declined by over 37%. From fiscal years 2016 to 2017, alone, the revenue generated declined 18%. Unfortunately, while the legislature caps our spending authority each year in the state's budget, our only source of annual funding is the surcharge revenues collected that year; we receive no general funds from the state budget.

As a small state agency, the Council has fixed personnel, facility, communications and supply costs that change little each year other than through inflation; our only "discretionary" budget items are for the amount of training we can sponsor. The Council was faced with the unenviable decision about how to allocate the drastically reduced training funds. They established that basic academy training must have priority over more advanced or in-service training events and directed me to adopt a budget and funding policy that has the following impacts:

1. Continue coordinated efforts toward surcharge amount increases through educating the legislature and stakeholder communities.
2. Effective December 31, 2017, discontinue basic academy sponsorship for state agencies' officers; this includes state airport and university public safety agencies previously sponsored by APSC.
3. For FY18, decline to fund training requests and training events, other than basic academies.
4. Effective December 31, 2017, all agencies must fund their own officer's attendance to the DPS reciprocity academy, rather than APSC funding this training (~\$2,500 each);
5. Effective December 31, 2017, municipal agencies will absorb the housing costs previously paid by APSC, for the Municipal Corrections Academy (~\$900 each).

Around the start of this fiscal year APSC committed to fully sponsoring 34 basic academy attendees to the upcoming ALET and UAF-CTC academies. We will keep this commitment, although it leaves us with adequate funding to only support five additional basic academy attendees for the remainder of this fiscal year. Additionally, when this year's budget was finally adopted by the legislature, they inserted the following intent language into our budget:

*“It is the intent of the legislature that the Alaska Police Standards Council reduce the subsidy for non-state entities who send recruits to training programs.”*

At our December 5, 2017, Council meeting, the Council will consider options regarding how to equitably distribute limited academy funding for the remainder of this year and in years to come, as well as how APSC can best comply with the intent of the legislature. These options may include such measures as setting a limit on the number of sponsored attendees each year based upon revenues collected, or having all agencies pay for their attendees to the academy and municipalities be reimbursed an equitable share of the training costs upon successful graduation. You may wish to discuss these options with council members or suggest your own solutions between now and December's meeting.

I recognize that the above presents significant challenges for you, your agency, and your community. While some tough choices have yet to be made, I wanted you all to receive the earliest notice possible of these changes, and the likelihood of additional changes which will directly impact your budget. Please take APSC's limitations into consideration this year as you consider spending your precious training budgets and plan ahead for future year's budgets; for we will be facing these harsh financial realities as long as police training surcharge revenues remain at these historic lows.

If you have questions, comments, suggestions, or would just like to see the relevant figures, please do not hesitate to contact us.



**Customer Feedback Quarterly Report  
4th Quarter, 2017**

4th Q 2017

DATE	TYPE	CUST COMMENT	Response
Sep-20	Suggestion	Yes, we need new restrooms at Ramp 2. They are horrible and embarrassing.	Communications coordinator called and left message to inform about LWCF application for funds and plans for upgrading the facility.
Sep-22	Compliment	To Public Works Dept: Thank you for the work done on Daybreeze Trail	Received via telephone call.
Sep-23	Compliment	Love this library - so friendly and helpful. Fundamental for our community. Suggestion to encourage kids to be quieter on computers so others can get work done.	Comment card delivered to Homer Public Library.
Sep-27	Suggestion	Ramp # signs at top of Ramps are too small & too low to be seen from cars driving by, especially if cars are parked in the stall with the sign in front of it. Make ramp signs higher and larger.	Harbormaster spoke with customer, said he would look in to sizing up the couple of ramp number signs in the couple areas where they are likely getting blocked by parked vehicles.
Sep-28	Compliment	To Public Works/Parks: called to say thank you for responding to request and filling in hole at the beach access at Bishops beach	Received via telephone calls.
Oct-13	Compliment	Thank you for having such a wonderful library. So much better than the old despairing one Homer used to have	Comment card delivered to Homer Public Library.
Nov-3	Suggestion	Pave Mattox Street. It has never been "improved."	Admin Assistant spoke with customer explaining the SAD process and recapping the past effort to create a SAD for Mattox. Customer said she would follow up with the Clerk's office.
Dec-8	Suggestion	When customer is signed up for autopsy, the water utility bills should indicate that, or give a draft date.	Communication Coordinator called customer to say the comment was shared with Finance Dept who will work with Intellipay on the suggestion.
Dec-18	Compliment & Suggestion	Compliments to a "wonderful HPL librarian who is a great resource at the library" and a request that the librarian text people (who have requested text notification) rather than call them.	Comment shared with Library Director.

